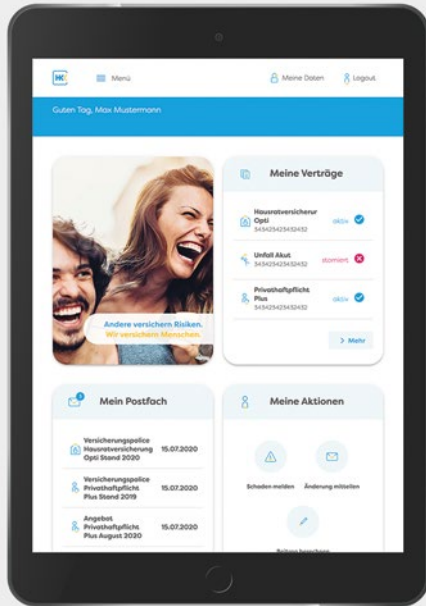


INNOVATION NO. 66

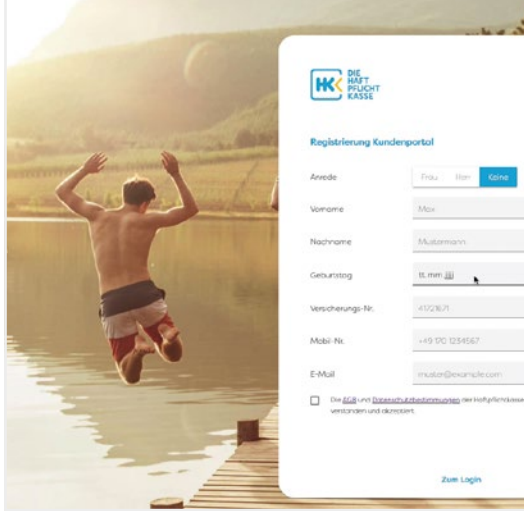


CUSTOMER: Die Haftpflichtkasse VVaG
PROJECT: Customer portal for an insurance company

- Together with Die Haftpflichtkasse VVaG, jambit designed a customer portal in an integrated user-centered design process and accompanied the front-end and back-end development.
- Experts at jambit supported with strategic decisions on “make or buy” and advised on the selection of partners, technologies, and procedures. Framework and basis for decision-making were defined in a workshop.
- Continuous requirements engineering built a mutual understanding between contact persons of the insurance company and jambit developers.
- The development was aimed at an independent and decoupled system that can be supplied with data from the inventory system of the insurance company. This enables the customer portal to offer new features without high investment costs in the existing IT system landscape.
- A safe interface development between customer portal and inventory system to retrieve data from authorized clients such as the web application and data storage was guaranteed.
- Used technologies: Angular, Docker, Spring Boot, OpenAPI

SUCCESS:

- jambit accompanied Die Haftpflichtkasse VVaG holistically from the ideation phase through the requirements engineering up to the launch of the portal.
- The user-centered approach enabled user experience according to the requirements of insurance customers.
- jambit's broad developer pool and transfer services from other industries provided a very high security and technology level.
- Future-oriented planning and using state-of-the-art architecture with Docker services ensure later cloud migration.
- The development was agile in a cross-functional Team of UX designers, front-end and back-end developers.



“Shaping the digital change might be the most important management task of our time to create a brilliant and excellent future as an insurance company. In the digital value-added processes lies enormous potential for Die Haftpflichtkasse VVaG.”

M. S., Head of IT department
at Die Haftpflichtkasse VVaG



SOFTWARE & SOLUTION DEVELOPER
INNOVATION PARTNER
COFFEE LOVER

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Managing directors:
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